

Coronavirus statement

05/01/2021

We want to reassure customers that we remain ready to help during this latest lockdown.

As a business that supports the NHS, we're open with response times and service levels unchanged.

Working hours

We remain open Monday – Friday from 8.30am – 6pm.

We will continue to follow government guidelines as the situation changes and act upon any new advice, as well as requests from clients.

Contractor care

Anyone with symptoms should follow government advice with regard to self-isolation and inform their Keystream contact as soon as possible. Government advice regarding health has been widely circulated, but if you have any questions with regard to Covid-19, we are happy to advise.

There is no change to Keystream's contractor payment schedules, processes or terms. We are committed to ensuring the payment process is timely and smooth.

Advice and support

Our teams continue to monitor the market, communicate with talent networks and provide advice and guidance, including advice around the recent postponing of the IR35 changes that were due to come into force in April.

Keystream remains available to support all clients, candidates and contractors in any way we can throughout these challenging times, and we wish everyone all the best for 2021.

The Keystream Team

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